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## COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Office of Independent Inventor Programs, Box 24 Washington, D.C. 20231 or fax to (703) 306-5570. Please type or write clearly.

Invention Promoter's Name: [REDACTED] *INVENTION Submission Cont*  
 Invention Promoter's Address: [REDACTED]  
 City [REDACTED] State [REDACTED] Zip Code [REDACTED]  
 Complainant's Name: *Paul Neves*  
 Complainant's Address: [REDACTED]  
 City [REDACTED] State [REDACTED] Zip Code [REDACTED]  
 Customer's Name: *Paul Neves*

### WHAT IS YOUR COMPLAINT?

Please be as specific as possible within the space provided

DOCUMENT REDACTED

Exemption 6, FOIA

5 USC 552(b)(6)

Name of mass media invention promoter advertised:

*ISC*

Invention promotion services offered to be performed:

*patent invention, market my product, send product and patent to various manufacturers.*

Explanation of complaint between customer and invention promoter:

*I paid ISC approx \$10,000 to patent and market my invention. They did not include all of my artwork in their design and brochure. I had to work directly with a patent attorney and, although I got a patent, I never had my product marketed to different manufacturers. ISC said they sent a brochure of my invention to many manufacturers, but when I called some of the manufacturers, they said they never received anything from ISC.*

*ISC continually gave me the run-around and took all my money in exchange for nothing. I am very unhappy and I want my money back.*

*Please begin an investigation about the checks at ISC so they don't do this to anyone else.*

Sign: [REDACTED]

Date: *12-16-02*

Burden Hour Statement: This collection of information is provided for by 35 U.S.C. § 297(d). The information regarding invention promoters will be released to the public. This form is estimated to take 15 minutes to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, Washington, D.C. 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS.