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COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Office of Independent Inventor Programs, Box 24 Washington, D.C. 20231 or fax to (703) 306-5570. Please type or write clearly.

Invention Promoter's Name: Sarah B. Randall LLC
 Invention Promoter's Address: [REDACTED]
 City: [REDACTED] State: [REDACTED] Zip Code: [REDACTED]
 Complainant's Name: Invention Submission Corp
 Complainant's Address: 217 Ninth St
 City: Pittsburgh State: PA Zip Code: 15222
 Customer's Name: Sarah Randall

WHAT IS YOUR COMPLAINT?

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised: ISC

Invention promotion services offered to be performed:

Explanation of complaint between customer and invention promoter:

I Sarah B. Randall had an agreement with ISC.
I was told, and led to believe that everything I was promised
would happen even before the issue of my Patent. I now
understand that unless you actually have the US Patent
no one will speak to you by this. When the manufacturer
I was also told that my patent/invention would be viewed
at trade shows with only a photo of my invention. This was
also on file.
ISC also claimed that they would market the product get
it to manufacturers and that the manufacturer would get it
to the stores and HSN/QVS. Instead I receive letters about
every once in a while telling me that no one had shown
any interest. I was forced into believing ISC. As a
result I gave ISC about 12,000.00, but no contract or licensing
with any manufacturer was accomplished. I lost all of my
savings on a promise.

Signed: [REDACTED]

Date: 4/7/03

Burden Hour Statement: This collection of information is provided for by 35 U.S.C. § 297(d). The information regarding invention promoters will be released to the public. This form is estimated to take 15 minutes to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, Washington, D.C. 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS.

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