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## COMPLAINT REGARDING INVENTION PROMOTER

as possible and return it to the U.S. Patent and Trademark Office, Office of Independent Inventor Programs, Box 24 Washington, D.C. 20231 or fax to (703) 306-5570. Please type or write clearly.

Invention Promoter's Name: Davison Rep Stephen Cianflone  
 Invention Promoter's Address: R.D.C. Park, 595 Alpha Drive  
 City Pittsburgeth State PA Zip Code 15238-2911  
 Complainant's Name: Luigi & Bernadina Grammalva  
 Complainant's Address: [REDACTED]  
 City [REDACTED] State [REDACTED] Zip Code [REDACTED]  
 Customer's Name: Luigi & Bernadina Grammalva

### WHAT IS YOUR COMPLAINT?

DOCUMENT REDACTED  
Exemption 6, FOIA  
5 USC 552(b)(6)

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised:

Parenting Magazine

Invention promotion services offered to be performed:

To get a major company to look at my idea, and also develop my idea into a product.

Explanation of complaint between customer and invention promoter:

I told Stephen Cianflone [REDACTED]. He insisted to get a Research first to see if we could even move forward depending on the Research. I told him I needed to know how much it would cost before I would get the Research. He went on to say if my report came back positive, that Mr. Davison would help finance and would ask for additional percentage & royalties. He also said that determining the price of my idea would be done later on again depending on the Research Report. When he sent my list of fees I was very disappointed. He could have told me from the beginning. Even though Mr. Davison discounted the fees they were very similar to other companies I had called. When I told Stephen that Mr. Davison's contribution was a lot less than expected. He told me that it's the most Mr. Davison would do or seen him due in the years he has worked for him. I wish he would have told me this from the beginning I would have not pursued this. I also think the fees are told from the beginning even though they have standard pricing list.

Signed: [REDACTED]

Date: 2-11-03

Burden Hour Statement: This collection of information is provided for by 35 U.S.C. § 297(d). The information regarding invention promoters will be released to the public. This form is estimated to take 15 minutes to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, Washington, D.C. 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS.