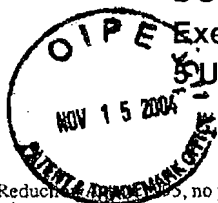


DOCUMENT REDACTED



Exemption 6, FOIA

SOLICITOR

Solicitor

35 USC 552(b)(6)

NOV 19 2004

PTO/SB/2048A

U.S. PATENT & TRADEMARK OFFICE through 10/31/06. OMB 0651-0044
Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Project, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Mail Stop 24, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 or fax to (703) 306-5570. Please type or write clearly.

Name of the Invention Promotion Company: Invention Submission Corporation / Universal Finance Comp.

Invention Promoter's Address: 217 Ninth Street

City Pittsburgh State Pennsylvania Zip Code 15222-3506

Complainant's Name: Terrance D. Simon

Complainant's Address: [REDACTED]

City [REDACTED] State [REDACTED] Zip Code [REDACTED]

Customer's Name: [REDACTED]

WHAT IS YOUR COMPLAINT?

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised in: (i.e., TV, Radio, Newspaper, Magazine, Other)

ISC and Universal Finance Company

Invention promotion services offered to be performed:

Patent Search, Patentability Recommendation and Assistance w/Manual

Explanation of complaint between customer and invention promoter:

ON 2/11/04 I entered into a contract with ISC. to perform a patent search and Patentability Recommendation. I was told that it would cost \$975.00 But I could pay it in installments of \$250.00. I gave them a check for \$250.00. In April 2004 I was notified that the search was complete and that they highly recommended that I go forward with a patent and copyright which they could assist me in obtaining, but I had to pay the remainder of the \$975 first. I gave them another check for \$250.00 at which time I was told that I should hurry get the patent in order to protect myself. I was then told that they would present my invention to manufacturers if I paid them another \$1000 dollars. That's when a red flag went off and I began to feel like was conned. Next I received a bill from a Finance Company for a loan I did not enter into. I feel I should not pay the balance.

Signer [REDACTED]

Date: 11-04-04

Burden Hour Statement: This collection of information is provided for by 35 U.S.C. § 297(d). The information regarding invention promoters will be released to the public. This form is estimated to take 15 minutes to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the U.S. Patent and Trademark Office, Mail Stop Chief Information Officer, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS.