

**DOCUMENT REDACTED**  
**Exemption 3, FOIA**  
**5 USC 552(b)(3)**

**Complaint:**

The company rep. assured me that they would work with me on two projects. They would not make calls to my established contacts at interested companies. My contacts confirmed that the "blind fliers" were never received, and are "junk mail". They refused to send the "brochure" to the companies that I have been reviewed by for the [REDACTED] despite being asked to. They had me trying to get confidentiality agreements while the patent was published at the USPTO website. This is inexplicably totally inappropriate and will certainly kill reviews. They did not tell me patent was published on the USPTO website which surpasses and invalidates "blind fliers" at no cost which allows for the patent to be reviewed online instantly during a phone conversation. This is intentionally designed to slow things down and eliminate results to ensure the need for "extra services" and "extra fees". They could not supply me with even one "established industry contact" they claim to have. This company misrepresented their "service" to me as "viable and specialized" which it clearly is not.

InventHelp told me that they set aside money to pay for the patent attorney fees from my payments. They never disclosed to me the potential for substantial additional patent attorney fees and USPTO fees.

Company rep. Nora Miller misrepresented everything through the Better Business Bureau. She has threatened collection of another \$10,000 she says I owe them. She also told me that calls are "extra efforts" that require "extra fees". This is the first that I had ever heard of this, as these steps are vital any effort without this effort is useless. This company's contracts outline efforts and means that are so minimalistic and ineffectual that they are useless. This enables InventHelp to claim that they are fulfilling their contractual obligations to inventors when in fact they are designed to avoid vital functions and required actions necessary for successful presentations and products. This company's sole interest is in inventor's assets. These INTENTIONAL operational failures are counterproductive and have done great damage to my projects by loss of time and funds.

They owe me a complete refund (minus patent attorney fees of about \$4000). This company is nothing but a scam to steal inventor's assets and clearly does not operate in the public or national interests.