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## COMPLAINT REGARDING INVENTION PROMOTER

Instructions: Read the reverse side of this form before completing and submitting the form. Complete as much of the form as possible and return it to the U.S. Patent and Trademark Office, Office of Independent Inventor Programs, Box 24 Washington, D.C. 20231 or fax to (703) 306-5570. Please type or write clearly.

Invention Promoter's Name: ISC  
 Invention Promoter's Address: 217 NINTA ST.  
 City Pittsburgh State PA Zip Code 15222-3506  
 Complainant's Name: Hector E. Arvelo  
 Complainant's Address: [REDACTED]  
 City [REDACTED] State [REDACTED] Zip Code [REDACTED]  
 Customer's Name: [REDACTED]

### WHAT IS YOUR COMPLAINT?

Please be as specific as possible within the space provided

Name of mass media invention promoter advertised:

Trade Shows

DOCUMENT REDACTED

Exemption 6 FOIA

5 USC 552(b)(6)

Invention promotion services offered to be performed:

Explanation of complaint between customer and invention promoter:

I had enlisted the help of ISC to help get my invention patented and marketed, at the cost of \$20,195. What ISC did was direct me to a patent lawyer at an additional cost of \$1,150.00 to get my patent. As far as marketing goes, I was supposed to have my invention displayed at the Trade Show, with myself there, and a virtual drawing depicting how [REDACTED] works. This was never done. Many other things that were promised to me were never done. It seems that the only thing I received for my money, was a book with my name on it and a drawing, which I made myself.

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Exemption 3 FOIA

5 USC 552(b)(3)

Signed: [REDACTED]

Date: 1-22-03